

DESCRIPTIVE ABSTRACT

"Process for allocating seats to customers in a computerized
reservation system"

AMADEUS s.a.s.

The present invention relates to a process of allocating
seats to customers usable with a computerized reservation
system. This process comprises the following allocation
steps:

- assigning, in a database, to each customer, data
relating to criteria of placement;
- determination of a value of satisfaction of the customer
for a seat as a function of its adequacy with
respect to the placement criteria,
- assigning, in a database, to each customer, a level of
priority,
- allocating, to each customer, by decreasing order of
level of priority, the available seat having the
maximum satisfaction value. Particular
application to the reservation of seats in the field of
aircraft transport.